GenesysTel
YOUR ONE-STOP TELECOM GENIE

New Managed Complete Solution
One Product, One Support, One Price!

FIBRE 1Gbps

Features	Advantages	Benefits
Contentio ratio	Symmetrical (1:1)	Super-fast with minimal latency
Data Allowance	Unlimited	No extra cost
SLA's	Enterprise grade 99.95% service guarantee	Peace of mind
Auto-Failover Data link	Complimentary NBN 100/40 Mbps	Seamless failover allow to run business as usual
Inclusions	SDWAN CPE	SDWAN box will do the job of IT Tech
Reporting	Complimentary dashboard and analytics	Real-time visibility of devices and link
Support	24x7	Reliability

FIBRE 400Mbps

Features	Advantages	Benefits
Bandwidth	Dedicated Fibre-optic	Our flagship Product allows to have 400Mbps speed
Contentio ratio	Symmetrical (1:1)	Super-fast with minimal latency
Data Allowance	Unlimited	No extra cost
SLA's	Enterprise grade 99.95% service guarantee	Peace of mind
Auto-Failover Data link	Complimentary NBN 100/40 MB	Seamless failover allow to run business as usual
Inclusions	SDWAN CPE	SDWAN box will do the job of IT Tech
Reporting	Complimentary dashboard and analytics	Real-time visibility of devices and link
Support	24x7	Reliability

FIBRE ENT 100Mbps

Features	Advantages	Benefits
Bandwidth	100 Mbps Fibre Optic	Our Economical Product allows to have 100Mbps speed
Contentio ratio	Symmetrical (1:1)	Super-fast with minimal latency
Data Allowance	Unlimited	No extra cost
SLA's	Enterprise grade 99.95% service guarantee	Peace of mind
Auto-Failover Data link	Complimentary 4G Backup	Seamless failover allow to run business as usual
Inclusions	SDWAN CPE	SDWAN box will do the job of IT Tech
Reporting	Complimentary dashboard and analytics	Real-time visibility of devices and link
Support	24x7	Reliability

NBN TC4 100/40Mbps

Features	Advantages	Benefits
Bandwidth	NBN FTTP / FTTC / HFC / FTTN / FTTB	Our SMB Product allows to have standard Speed
Contentio ratio	Asymmetrical (5:2)	standard speed & latency
Data Allowance	Unlimited	No extra cost
SLA's	Enterprise grade 99.95% service guarantee	Save time, money & provide peace of mind
Auto-Failover Data link	Complimentary 4G Backup	Seamless failover allow to run business as usual
Inclusions	SDWAN CPE	SDWAN box will do the job of IT Tech
Reporting	Complimentary dashboard and analytics	Real-time visibility of devices and link
Support	24x7	Reliability

SIP VOICE

Features	Advantages	Benefits
In Dial Range	Included	
SIP Channels	05 TO 50	
Local Calls	Unlimited	
Flag Falls	Included	
STD / National Calls	Unlimited	
Mobile Calls	Unlimited	Save time, money & provide peace of mind
13/1300 (per call)	25.3c	
International Calls	Not included	
Auto-Failover SIP Voice	Data centre diversity	
Number portability in & out	Any provider across Australia	
Support	24x7	

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MANAGED ENTERPRISE AVAYA / ALCATEL PABX

Features	Advantages	Benefits
AVAYA / ALCATEL IP Handsets	PWRD Unified Communication User	
AVAYA / ALCATEL	05 TO 50	
Soft Phone	Included	
Mobile Apps	Included	
Maintenance	Included	
SIP Trunks/Gateway Support	Included	
Cal Routing by DID & CID (DDI)	Included	
Receive Voice Mail via Email	Included	
Calling Line Identification Presentation (CLIP)	Included	
Call Transfers (Blind & Attendant)	Included	
Calling Line Identification Restriction (CLIR)	Included	
Call Forward on Busy (CFB)	Included	
Call Forward on No Answer(CFU)	Included	
Hold (CW) incl Custom Music on Hold	Included	Save time, money & provide peace of mind
Intercom/Paging	Included	
Call Parking/ Pickup	Included	
Busy Lamp Field (BLF)	Included	
Real Time System Status	Included	
Voicemail and Voice mail Transcription	Included	
Auto Attendant/ Digital Receptionist	Included	
Ring Extension & Mobile Simultaneously	Included	
Supported SIP Phones integration	Included	
Managed IP Phones Network Wide	Included	
Call Logging	Included	
Real Time Statistics and Monitoring	Included	
Call & Queue Reporting (Basic)	Included	
Hot Desking	Included	

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